

Terms and Conditions

Superloop DV Collective Members Offer

The Offer

1. The Superloop DV Collective Members Offer extends to the first 100 eligible residential NBN customers, granting them access to Superloop's NBN 100/40 Unlimited Data plan at no cost (\$0 per month) for the first 12 months (**Discount Period**). Additionally, those first 100 customers will receive a Free modem, either ZTE H1600 or eero 6+ as part of the offer (**Modem Offer**), subject to these terms and conditions.
2. This Offer is open from the 1st of October 2023 until midnight on the 1st of October 2024. Superloop may withdraw the Offer at any time without notice. By applying for the Offer, you agree to be bound by Superloop's Standard Form of Agreement (**SFOA**), Critical Information Summary (**CIS**) and these Terms and Conditions. Superloop may change these Terms and Conditions at any time in accordance with the SFOA.

Your application

3. To be eligible for this Offer, you must:
 - be pre-approved by DV Collective at the time of signing up
 - be a member of DV Collective
 - be at an address covered by the NBN network
 - not have an active Superloop service
 - be at least 18 years of age with a current Australian residential address
 - be a new customer, sign up for Superloop's NBN 100/40 Unlimited Data plan; and
 - provide Superloop with a valid payment method in your name for the duration of your plan
4. Superloop may accept or reject your application in its absolute discretion.

How the Offer works

5. This Offer: may only be used once per customer and premises; is non-transferable; cannot be used with any other special offer or promotion; and cannot be redeemed for cash.
6. This Offer provides your monthly plan fee for the nbn 100/40 Unlimited plan at \$0 for the first 12 months.
7. After the first 12 months, Superloop will bill you the standard monthly fee applicable for the NBN 100/40 Unlimited Plan. This amount is set out in our Critical Information Summary and Pricing Schedule available at: <https://superloop.com/terms>
8. If you change your Superloop plan during the Discount Period, you will be charged the applicable fees and charges as per the CIS of your new plan.
9. Superloop will supply one ZTE H1600 or eero 6+ modem per eligible customer for this Offer, at no cost, with no delivery fee.
10. This offer imposes no setup fee or lock in contract.
11. All other charges such as upgrades, additional data packs, other internet services, installation and other charges for non-standard installation will continue to apply.
12. This Offer is not available in all regions and does not apply to NBN Sky Muster, Fixed Wireless, or Satellite business services.
13. All products and offers are subject to availability and Superloop reserves the right to change or withdraw offers, products and services at any time.
14. All prices include GST.
15. Superloop makes no representations regarding third party products or services.
16. Images are for information purposes only and the following are trademarks of Superloop: Superloop and the Superloop logo. Other company, product or service names may be trade or service marks of others.